

Orlando, FL - January 29, 2004 – During ARC's 8<sup>th</sup> annual forum which focused on Performance Driven Manufacturing, Critical Condition Management (CCM) was identified by ARC as vital to achieving operations excellence.

Asish Ghosh, Vice President ARC Advisory Group, defined CCM as being an integrated comprehensive solution set focused on providing users a new way to achieve their manufacturing objectives. The CCM model (Fig 1) presented by ARC is

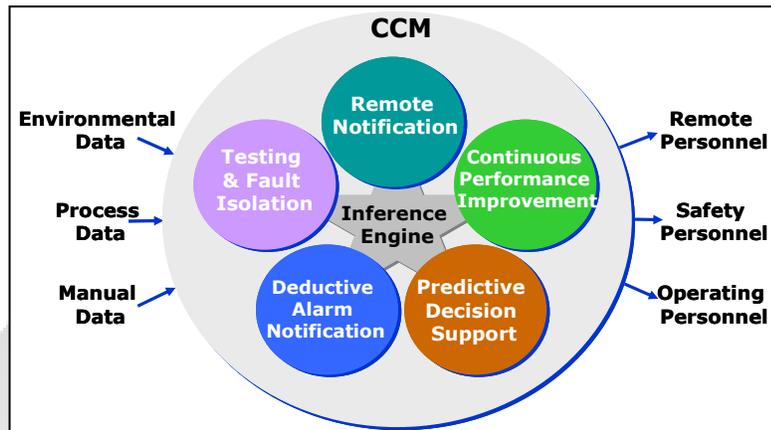


Fig 1 – ARC CCM Model

solutions that are proven to help clients achieve CCM. Jack Stout, President of Nexus, provided significant insight to the audience on the real-time aspects required for CCM. Nexus deploys CCM to clients using their Real-time Operations Excellence (*rtOp<sup>x</sup>*) solutions. Nexus defines *rtOp<sup>x</sup>* as a real-time super-set of ARC's CCM model.

Nexus Engineering is a privately held corporation based in Kingwood, Tx. Nexus' Real-time Operations Excellence (*rtOp<sup>x</sup>*) solutions improve operating performance while improving plant availability and addressing health, safety and environmental (HSE) issues. In parallel, a client's operational intellectual property is captured and sustained. For additional information contact Nexus Engineering, Inc. 900 Rockmead Dr., Ste 250, Kingwood, Tx 77339, 281-359-5190, Fax 281-359-5278  
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Founded in 1986, ARC Advisory Group has grown to become the Thought Leader in Manufacturing and Supply Chain solutions. Further information can be obtained from ARC, Three Allied Drive, Dedham, MA 02026, 781-471-1000, Fax 781-471-1100, E-mail [info@arcweb.com](mailto:info@arcweb.com), Web [arcweb.com](http://arcweb.com).

indicative of the type of solution that is required for process driven companies to achieve operations excellence. Andy Peters, ARC's V.P. Strategic Consulting, lead a lively panel session which brought out the factors critical to the success of a CCM implementation. Nexus Engineering was one of the providers highlighted in the forum as having